

## PALAZZO PITTI - GALLERIA PALATINA

### REGULATIONS GOVERNING ADMISSION TO THE ROYAL APARTMENTS

The Royal Apartments are open to visitors from Tuesday to Sunday.

The unique structure of the apartments requires that admission be regulated, with limited numbers of visitors entering the apartments on the basis of a strict time-slot system.

Tours can be booked either on line at any time, or at the ticket office on the day of your planned visit. The first tour begins at 10.00 a.m., the last one leaves the Meeting Point at 4.45 p.m.

Groups are made up of a maximum number of 20 visitors.

The Meeting Point is situated in the entrance hall leading into the Galleria Palatina, on the first floor.

Tours are accompanied by two Gallerie degli Uffizi staff members and last approximately 45 minutes.

#### 1. ADMISSION

To gain admission to the Royal Apartments, visitors must:

##### a. purchase the “Palazzo Pitti – Royal Apartments” ticket.

full price € 16.00; concessions € 2.00; or free of charge where appropriate.

This ticket allows the holder to visit each of the following museums in the circuit (once only):

- Galleria Palatina (Palatine Gallery);
- Galleria d'Arte Moderna (Modern Art Gallery);
- Tesoro dei Granduchi (Grand Ducal Treasury);
- Museo della Moda e del Costume (Fashion and Costume Museum).

Admission to the Royal Apartment entails no additional cost over and above the price of the ticket to Palazzo Pitti.

All tickets are nominal. Tickets cannot be either changed or refunded.

The time slot indicated on the ticket is the time at which the tour of the Royal Apartments begins. Show your ticket to staff at the main door leading into Palazzo Pitti from the square (Piazza Pitti) well before the time slot shown on the ticket, in order to enjoy priority access to the museum circuit on the day you have booked your tour of the Royal Apartments. This will allow you plenty of time also to visit the other museums in the circuit.

Once you have left a museum in the Palazzo Pitti circuit, you may not return for a second visit (the Royal Apartments are classified as part of the Galleria Palatina).

##### b. Holders of tickets to the Gallerie degli Uffizi including admission to the Palazzo Pitti circuit

Holders of tickets including admission to Palazzo Pitti may book their tour of the Royal Apartments at the ticket office on the day shown on their ticket, without any additional charge, subject to time-slot availability.

##### c. Firenze Card holders

Firenze Card holders may book their tour of the Royal Apartments at the ticket office, without any additional charge, subject to time-slot availability.

#### RESERVATIONS ARE REQUIRED

RESERVATIONS ARE REQUIRED to visit the Royal Apartments. This obligation applies to all visitors, including the following categories:

- tour guides;
- disabled visitors and their carers; children under the age of six.

The Royal Apartments may be visited on “Free Sundays”, although reservations are still required. Tours on “Free Sundays” may be booked on line only ([www.uffizi.it](http://www.uffizi.it) ticketing area) with no additional charge, subject to time-slot availability.

The Royal Apartments are not open on special opening days when such days fall on a Monday.

## **2. TAKING THE TOUR**

All visitors must show up at the Meeting Point at least five minutes before the Royal Apartment Tour time slot shown on their ticket. Failure to show up on time will entail loss of the right of admission to the Apartments, in view of the limited number of visitors per group.

Please note that it takes about twenty minutes to reach the Meeting Point from the main door leading into Palazzo Pitti from the square (Piazza Pitti).

Tickets will be inspected a second time at the Meeting Point in order to ensure that they are valid for admission to the Royal Apartments, so please make sure you do not throw your ticket away. You should show your ticket along with valid ID. Tickets of visitors who have booked a same-day tour (and thus, whose names do not appear on the list supplied to staff early in the morning) will be inspected by a member of staff at the entrance to the Galleria Palatina.

Group members must stay together at all times as a security precaution. Visitors must not stray or wander away from the group. Instructions imparted by accompanying staff members must be strictly complied with at all times.

Tour guides lecturing a group must do so in accordance with the following conditions:

- within the planned time frame for the tour;
- without disturbing other visitors;
- and, using whisper systems if necessary, for groups of no more than six members.

Given that tickets are valid for each museum in the Palazzo Pitti circuit only once, any visitors who wish to visit the Galleria Palatina after touring the Royal Apartments because they did not do so beforehand, may only enter the Galleria Palatina in the company of the Gallerie degli Uffizi staff member(s) who accompanied their group, on leaving the Royal Apartments (this option is not available to visitors choosing the 4.45 p.m. time slot).

*Slot* 10:00:00  
10:45:00  
11:30:00  
12:15:00  
13:00:00  
13:45:00  
14:30:00  
15:15:00  
16:00:00  
16:45:00